



# TRAINING

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**Client: Republic of Turkey Ministry of Family and Social Policy**

**Programme: Improved Integration of Disabled Persons into Society: UK Overview**

(Delivered in UK, January, 2015)

## The client

The Ministry of Family and Social Policy is the Government ministry responsible for family affairs and social services in Turkey. Improving services for and integration of disabled persons is part of the Ministry's remit. <http://www.aile.gov.tr> [1]

## The problem

In autumn 2014 Dods Training was approached to put together a study visit for senior individuals from the Turkish Ministry of Family and Social Policy. The study visit was part of the Pan-EU member state project for the "Improved Integration of Disabled Persons into Society" aiming to strengthen the capacity of both the Ministry and NGOs in Turkey working in the field of disability.

Having visited Sweden, France, Germany and Spain, the group wanted to visit the UK in early 2015 and sought the help of Dods Training to facilitate their engagement with the UK Government, leading institutions, NGOs and other interested parties within the field of disability rights and policy. Amongst other aspects, the delegation hoped to glean best practice from the UK in the following areas; Registration of disabled persons, organisation of national databases, complaints procedures, the organisation of monitoring task of CSOs as foreseen by the UN Convention and state-NGO dialogue. They also wanted exposure to employment, care and education solutions offered in the UK as well as discussion of social security and accessibility issues.

## Our actions

With strong links to central and local Government as well as the charity sector and practitioners, Dods Training was well-placed to organise the study visit. Utilising existing networks we quickly set to work to arrange meetings and speaker slots to address the delegation's objectives. It was vital that the group meet with central Government representatives and local practitioners, conducting site visits and tours where relevant. This would ensure exposure to all levels of policy-making through to implementation.

During the week the delegation met with a Corporate Director of Social Care, Health and Wellbeing and spent the day with a specialist local authority to discuss their role in disability policy. They met with an educational trust encompassing four schools, visiting two of those four schools during the day. The delegation also met with the Parliamentary and Health Service Ombudsman, a representative from the Department for Work and Pensions and the Shadow Minister for Disabled People in a session hosted in Parliament.

We coordinated the visit to maximise the use of the delegation's time and achieve each of their objectives. Engaging with our network of experts and established links with relevant organisations we were able to make the requisite logistical arrangements for the visit.

## **Conclusions**

The study visit was very well received. The group highlighted the vast range of speakers and meetings, from senior civil servants and parliamentarians to practitioners, as particularly beneficial.

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### **Source URL:**

<http://dods-training.com/case-study/republic-turkey-ministry-family-and-social-policy-improved-integration-disabled-people>

### **Links**

[1] <http://www.aile.gov.tr/>